

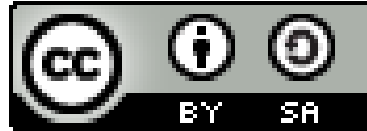
INTRODUCTION TO BIORISK MANAGEMENT

STANDARD OPERATING PROCEDURES

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INTRODUCTION

This lecture has been designed and developed to introduce you to the **concept of the Standard Operating Procedure (SOP)**.



LEARNING OBJECTIVES

The objectives of this lecture are:

1. To introduce you to the **concept** of SOP.
 2. To introduce you to the **process of development** of an **SOP**.
 3. To provide **guidance** on development of your own specific **SOP**.
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LEARNING OUTCOMES

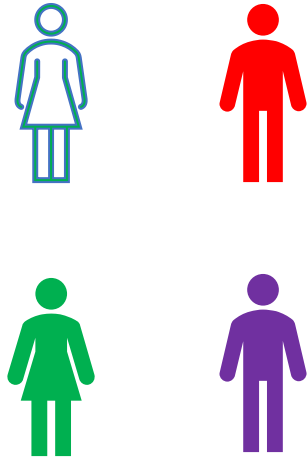
Upon completion of this module you should demonstrate the ability to:

1. Describe the **function** of an SOP.
 2. Describe the procedure of design, development, implementation and improvement of an SOP.
 3. **Design and develop** a basic Standard Operating Procedure (**SOP**).
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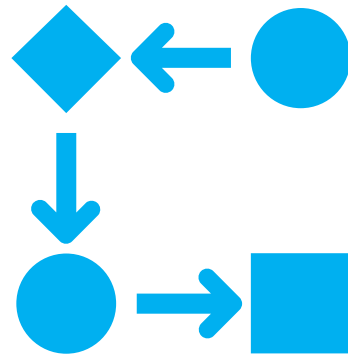


GOAL OF AN SOP

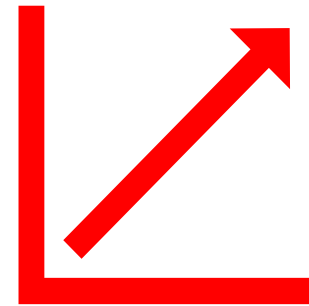
- Reproducibility.
 - Ensures that different individuals performing the same procedure obtain a similar result.
-



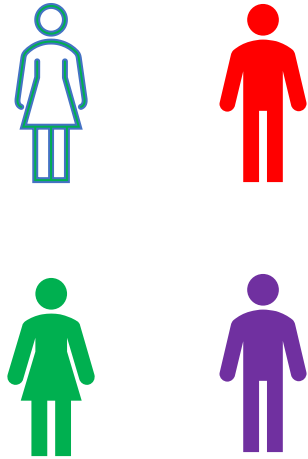
Different Laboratory Workers



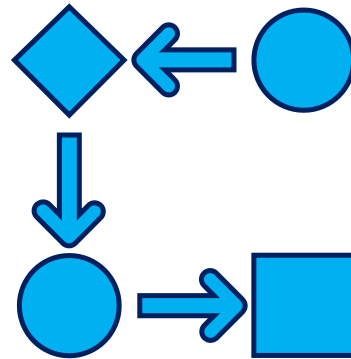
**Same Process
SOP**



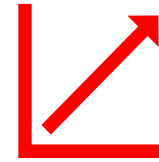
Same Result



Different Laboratory Workers



**Same Process
SOP**



Different results!



INSTRUCTIONAL DOCUMENT

- Reader **centered**.
 - **Engages** the end users during the developmental process.
-



INSTRUCTIONAL DOCUMENT

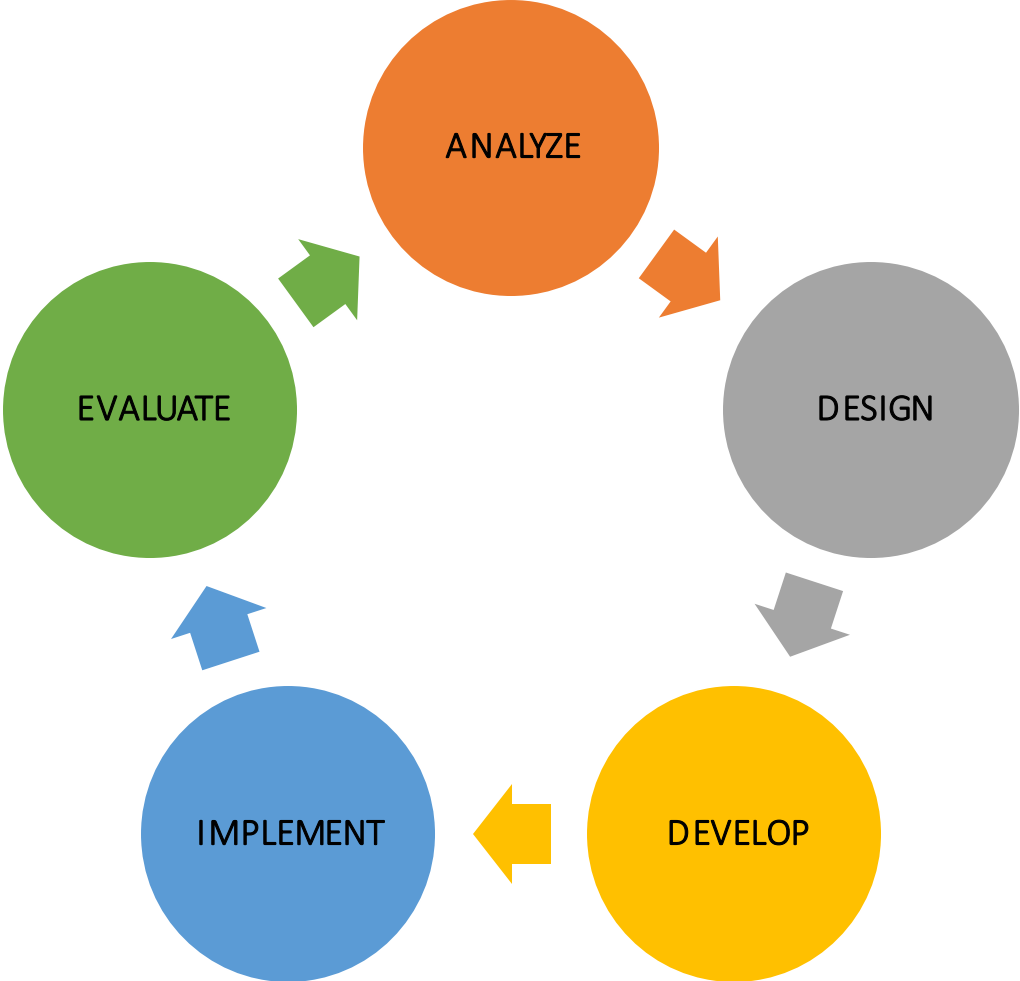
- Instructional documents teach a **reader** to:
 - **Understand** a rule or principle.
 - **Envision** a process or workflow.
 - **Perform** a task.
 - **Use** a tool.
-



DEVELOPMENT OF AN SOP



SOP DEVELOPMENT



INSTRUCTIONAL DOCUMENT

Policy:

A plan or guiding principle that influences other actions

Program Plan:

A set of tasks or actions, performed in a specified sequence or manner, that achieves a particular result.

Procedure:

A specific task, work instruction, or action. Procedures may include steps or actions



POLICY DOCUMENTS

EXAMPLE: Dispose of biological waste in compliance with national regulations.

- Who writes this document?
 - Who is the audience?
 - What is the intended purpose?
-

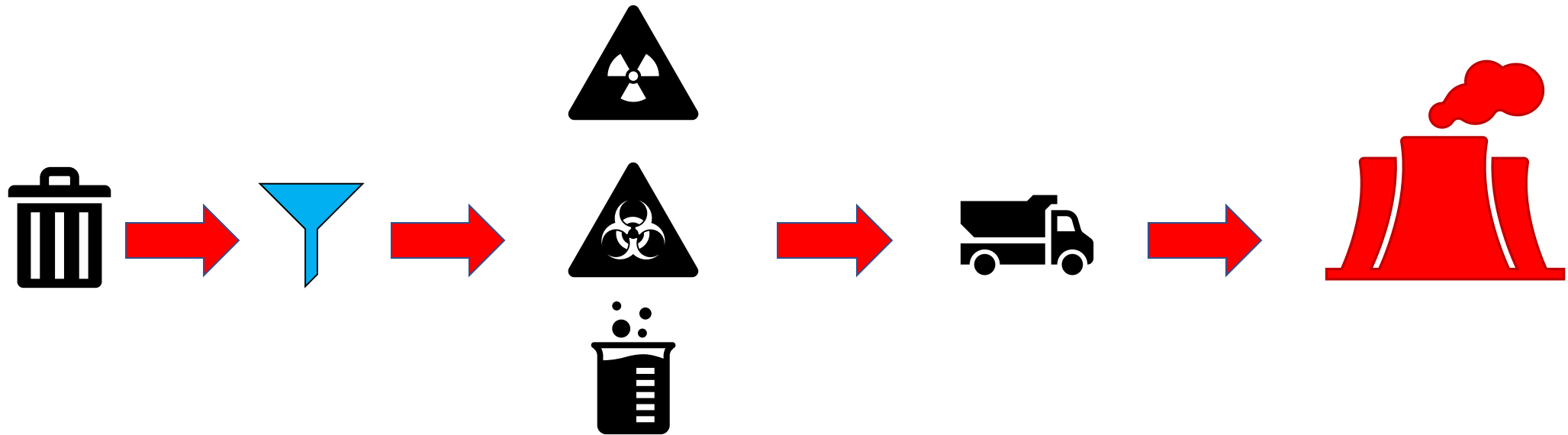


POLICY DOCUMENTS

EXAMPLE: Dispose of biological waste in compliance with national regulations.

- Who writes this document? Biorisk manager in consultation with laboratory workers and management.
 - Who is the audience? Laboratory workers and external contractor.
 - What is the intended purpose? Ensure the safe disposal of biological waste in compliance with national regulations.
-

PROGRAM PLAN





PROGRAM PLAN

The following must be in place:

- Procedure for **collection** of waste.
 - Procedure for **segregation** of waste.
 - Procedure for **transport** of waste.
 - Procedure for the **decontamination and neutralization** of waste.
 - Labels and signage.
 - Training.
 - PPEs.
-

SOP: SECTIONS



Conditions



Context



Actions



Documentation



CONDITIONS

- **Who** should use the SOP?
 - **When** should it be used?
 - **Why** should the SOP be used?
 - **Where** should it be used?
-

CONDITIONS

- **Who** should use the SOP? Laboratory workers.
 - **When** should it be used? During disposal of laboratory waste.
 - **Why** should the SOP be used? To ensure the safe disposal of biological waste.
 - **Where** should it be used? Containment facility, transport and disposal facility.
-



CONTEXT

- Basic process:
 - Input + Actions = Output
 - Input
 - Output
 - Preparation: assumed readiness before implementation of the SOP.
-



CONTEXT

The following measures exist:

- Trained personnel.
 - Competent personnel.
 - Facilities for storage.
 - Facilities for segregation.
 - Facilities for transport.
 - Facilities for decontamination.
-



ACTIONS

What steps must be taken to move from the INPUT to the OUTPUT?

ACTIONS

Steps	Action	Checklist
1	Place all the waste from the facility into the designated containers	
2	Label the containers with the designated label(s).	
3	Transfer the containers to the staging area.	
4	Inform the shipper when 50% of the staging area has been occupied.	
5	Transfer the containers onto the transport vehicle.	
6	Secure the containers	
7	Transport to the designated facility.	



DOCUMENTATION

- Cross-references: guidelines and best practices.
 - Regulatory sources: national laws on disposal of biological waste.
-

IMPLEMENTATION: TESTING SOP

- **Comprehension:** do you understand the SOP? If no, why?
 - **Implementation:** Could you physically do what the SOP asked? If no, why?
 - **Reproducibility:** Was the outcome the intended outcome? If no, why?
 - **Consistency:** Did different individuals achieve the same outcome? If no, why?
-



VALIDATION

Behavioral Observation Data (BOD)

- A **question about an observed behavior** that can be answered “yes” or “no”.
 - Example: Does X don his biosafety suit in compliance with the SOP: YES or NO
 - Useful in validating SOPs
-

BEHAVIOURAL OBSERVATION DATA



Useful for checking and validating SOPs



Objective assessment.



Observers will also improve.



When expected behavior is standardized and well-communicated, it is easier to see when behaviors change.

BEHAVIOURAL OBSERVATION DATA



Involve personnel who will be observed when developing BOD questionnaire.



Consistency.



Self-audit: provides a more realistic overview.



APPROVAL OF SOP

The SOP must be **approved**, and the process of approval must be documented.

This may involve a consultative session between the biorisk managers and the key stakeholders.



REVISION AND REVIEW OF SOP

- **How often** does an SOP have to be reviewed?
 - **When** is there a need to review an SOP?
 - **How will** the SOP be revised?
-



REVISION AND REVIEW OF SOP

- Is there any sign it has been reviewed or revised?
 - How would you undertake a review or revision?
 - What needs to happen before you could review or revise the document?
 - What are **obstacles** to getting the document revised?
 - What are solutions for routinely reviewing and revising SOPs?
-



GENERAL FORMAT



TITLE PAGE	Title
TABLE OF CONTENTS	For SOPs with more than 3 pages.
DEFINITIONS	Definition of specific words or terms.
PURPOSE	The purpose of the SOP from a regulatory context.
PROCEDURES	The specific actions for implementation.
HEALTH AND SAFETY WARNINGS	Procedures which may pose a risk to health.
CAUTIONS	Concurrent SOPs.
INTERFERENCES	Concurrent SOPs.
QUALITY ASSURANCE AND QUALITY CONTROL	Scope within the QC/QA

TITLE PAGE	
REFERENCES	Guidelines, other SOPs which have been cited.
CONTACT LIST	Author(s) / Biorisk Manager
APPENDICES	Related SOPs (if any).
DISTRIBUTION	SOP Administrator decides on the number of copies.
ARCHIVING	Available for audits.

KEY MESSAGES: SOP



Instructional documents which ensure reproducibility.



Designed to achieve a single outcome.



Effective **SOP writing** takes key components into account.



Validation and evaluation of SOPs are critical to CQI.



THANK YOU

